

Wandsworth Council
Resident services Department
The Town Hall
Wandsworth High Street
London
SW18 2PU

Direct Line: 020 8871 7448
Switchboard: 020 8871 6000

Date: Tuesday 13^h January 2026

RE: Coppock Close - 3-month waste management trial

Dear Residents,

We are writing to inform you that we will be carrying out a three-month waste management trial in one section of the estate. This trial aims to improve cleanliness, reduce odours, and minimise pest issues across the estate.

Trial Overview

As part of this trial, we will be installing 1100L general waste bins at three locations within the estate, with a total of 10 bins distributed as follows:

Location 1 – 4 bins - **Location 2** – 4 bins - **Location 3** – 2 bins

This trial will take place exclusively in Coppock Close. The rest of the estate will continue with the current waste arrangements.

Please ensure your blue cupboard is fully emptied, as Atlas (the cleaning company) will be carrying out a deep clean of all blue cupboards as part of this trial. Cleaning will take place from **2nd February to 6th February**.

All locks must be removed and cupboards left open to allow access for cleaning. Any locks left in place will be cut off to ensure the deep clean can be completed. All items found inside the cupboards will be removed and disposed of, so please make sure everything is cleared out in advance.

Changes to Waste Disposal

Currently, all residents receive one collection for general waste and one for recycling.

Under the new trial:

Your blue cupboards will now be used for recycling only.

All general waste must be disposed of in the new 1100L bins located at the three trial points.

This change will help eliminate bad odours and reduce pest activity near residential properties.

Collection Schedule

General waste (1100L bins): Collected twice a week

Recycling (blue cupboards): Collected once a week

Resident Responsibilities

To ensure the trial is effective, all residents must follow the waste disposal rules:

Recycling must be placed inside a clear recycling bag and stored inside your blue cupboard.

Cardboard must be flattened and placed in the recycling cupboards.

Blue recycling cupboards must be kept clean and tidy at all times.

Items not placed in a clear bag will not be collected by the waste team.

General waste must be placed only in black bags and disposed of in the 1100L bins.

No cardboard or bulky items are permitted in these bins.

It is each resident's responsibility to ensure rubbish is disposed of correctly and in the appropriate location.

Bulky Waste

Residents are entitled to **two free bulky waste collections per year**. To arrange a collection, please visit our website and submit a request.

Trial Duration and Review

This trial will run for three months. At the end of the period, we will review all collected data and resident feedback to determine whether the trial has been successful.

Your cooperation is essential. By following the guidelines, we can work together to improve cleanliness, reduce waste issues, and make a positive difference across the Kambala Estate.

If you have any objections to the trial going ahead, please send an email to **housingeasternteam@richmondandwandsworth.gov.uk**. In your email, please include your name, address, and a brief explanation of why you believe the trial should not proceed. Deadline for objections is Friday 30th January 2026.

Thank you for your support.

Vanessa Santos-Resident Participation Officer

Eastern Housing Team

housingeasternteam@richmondandwandsworth.gov.uk

93-115 odds McDermott Close

1-27 odds Coppock Close

29-33 odds Coppock Close

35-55 odds Coppock Close

57-91 odds Coppock Close

1-41 odds York Road

2-42 evens Falcon Road

2-6 evens Coppock Close

16-56 evens Coppock Close